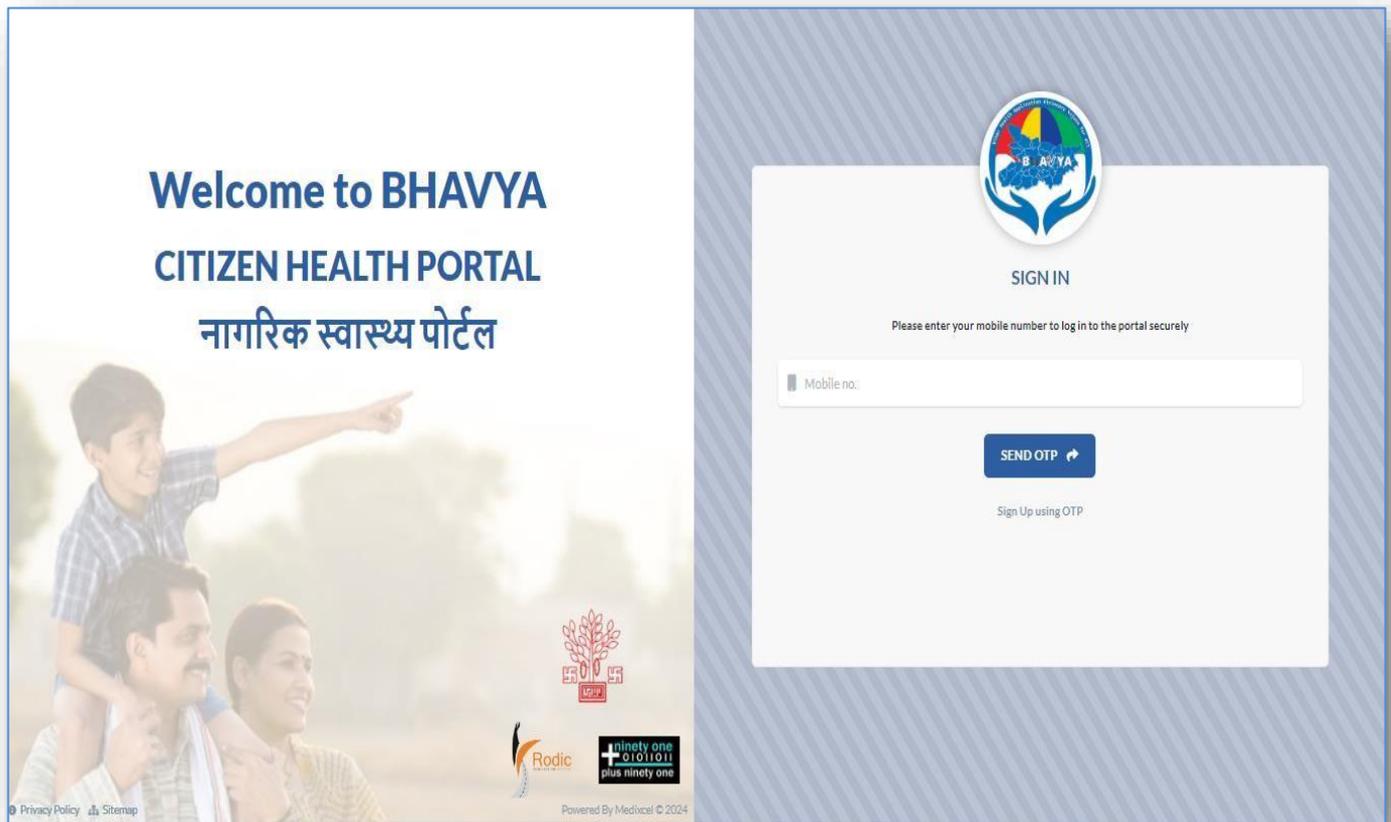


BHAVYA

Reference Manual for Citizen Portal

The Citizen Portal is a web platform enabling users to efficiently book consultation appointments and access various health features simultaneously, enhancing convenience and saving time.



Bihar Health Application Visionary Yojna for All

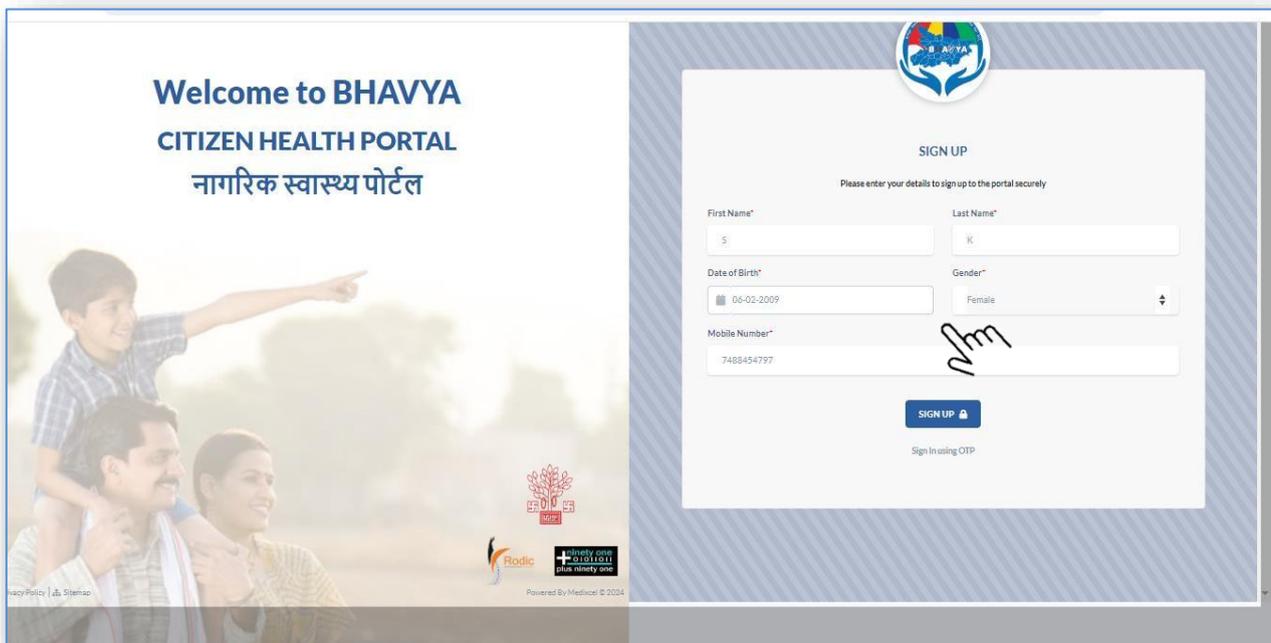
☞ Entering the given URL in your Chrome browser or scan the QR will direct the user to the interface below.

Link: <https://mera.bhavyabiharhealth.in/>.

Scan the QR



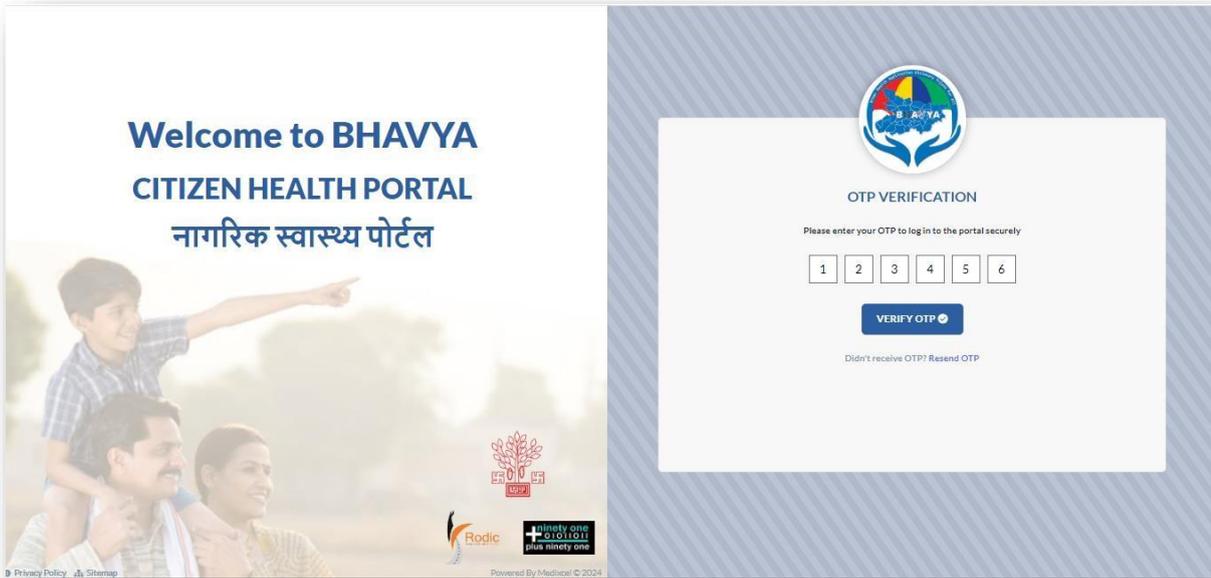
☞ Enter your details and click on 'SIGN-UP' for the initial sign-up.



The screenshot displays the 'Welcome to BHAVYA CITIZEN HEALTH PORTAL' in both English and Hindi. On the right, the 'SIGN UP' form is visible, featuring fields for First Name (S), Last Name (K), Date of Birth (06-02-2009), Gender (Female), and Mobile Number (7488454797). A hand icon is shown clicking the 'SIGN UP' button. Below the button is a 'Sign In using OTP' link. The footer includes logos for Rodic, Ninety One, and Silver Touch, along with the text 'Powered By Medhool © 2024'.

Bihar Health Application Visionary Yojna for All

☞ Enter Six Digit OTP and click on Verify OTP:



Note: -After signing up, users can easily log in at any no. times by entering their mobile number and verifying the OTP.

☞ **Profile:** Upon signing in, users land on an interface where they can input their personal details and save their profile.



[EDIT PROFILE](#)

PERSONAL DETAILS

Name	Age	Date of Birth	Father/Spouse Name
SK	0 Years	4 Jan 2024	-
Marital Status	Gender	Mobile Number	Email
-	Female	7488454797	-
Blood Group	BHAVYA ID	ABHA ID	Address
-	BE-A33-AQU0403	-	Begusarai

EMERGENCY CONTACTS **FAMILY MEMBERS**

[ADD EMERGENCY CONTACT](#)

NAME	RELATION	CONTACT NUMBER	ACTIONS
No data found.			

❖ **Emergency Contact:**

[ADD EMERGENCY CONTACT](#)

❖ **Add Family Member:**

[ADD FAMILY CONTACT](#)

Bihar Health Application Visionary Yojna for All

After adding the profile details, users can add their family members and emergency contacts.

+ ADD FAMILY MEMBER ✕

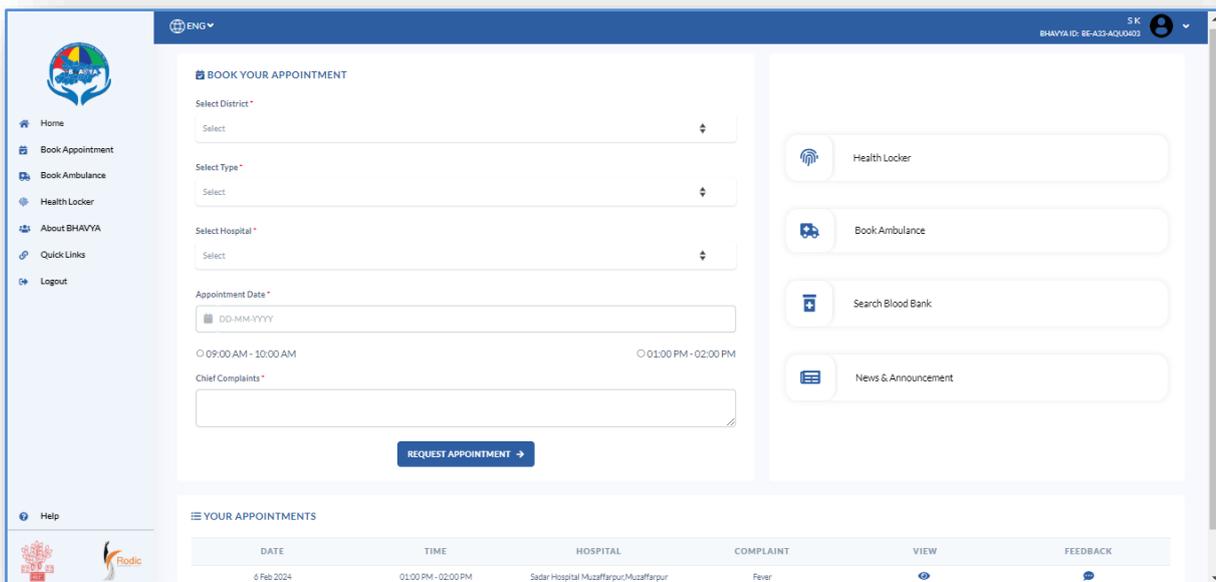
Name *

Relation *

Contact Number *

ADD FAMILY CONTACT ➔

🔗 **Home Page:** To book an appointment, users can select the district, type, and name of the facility. They can also choose a preferred time, state their chief complaint, and click on Request Appointment.



The screenshot shows the 'BOOK YOUR APPOINTMENT' section of the application. It includes a sidebar with navigation options like Home, Book Appointment, Book Ambulance, Health Locker, About BHAVYA, Quick Links, and Logout. The main content area has dropdown menus for 'Select District', 'Select Type', and 'Select Hospital', followed by an 'Appointment Date' field with a calendar icon and radio buttons for time slots (09:00 AM - 10:00 AM and 01:00 PM - 02:00 PM). There is a 'Chief Complaints' text area and a 'REQUEST APPOINTMENT' button. On the right, there are quick links for Health Locker, Book Ambulance, Search Blood Bank, and News & Announcement. At the bottom, a 'YOUR APPOINTMENTS' table is visible with columns for DATE, TIME, HOSPITAL, COMPLAINT, VIEW, and FEEDBACK. A sample appointment is listed for 6 Feb 2024 at 01:00 PM - 02:00 PM at Sadar Hospital, Muzaffarpur, with the complaint 'Fever'.

Request Appointments: [REQUEST APPOINTMENT →](#)

Upon Clicking on this tab user can directed to below interface

PLEASE CONFIRM YOUR APPOINTMENT DETAILS

SK
BHAVYA ID: BE-A33-AQU0403

Chief Complaint	Fever
Date	Tuesday, 20th February 2024
Time	09:00 AM - 10:00 AM
Location	Sadar Hospital Muzaffarpur, District Hospital, Muzaffarpur
Address	Sutapatti, Pokhraise, Muzaffarpur, Bihar 842001
View on Map	Map

[CONFIRM ✓](#) [RESET ⌛](#)

Your Appointments:

[VIEW](#)


After confirming the appointments, users can proceed with them and print Appointment Details or choose to cancel. Clicking on the red cancel button is an option if cancellation is necessary.

APPOINTMENT DETAILS

Date	Thursday, 15th February 2024
Time	09:00 AM - 10:00 AM
Location	Sadar Hospital Muzaffarpur, District Hospital, Muzaffarpur
Address	Sutapatti, Pokhraise, Muzaffarpur, Bihar 842001
Chief Complaint	Fever
Token	#6170171

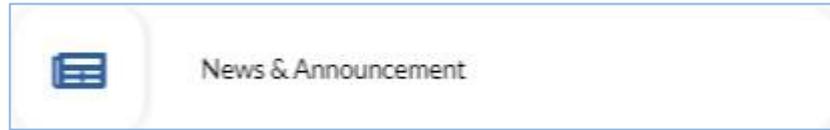
[PRINT 🖨](#) [CANCEL APPOINTMENT ⌛](#)

User Guide:



- Navigate to the main page of the platform.
- Schedule a medical appointment through the online system.
- User can book Ambulance by utilizing the tab.
- Access a secure digital space to store and manage personal health records.
- Learn more about BHAVYA, its mission, and services.
- Direct access to important and commonly used features on the platform.
- Sign out and securely exit the platform.

News & Announcement:



In this section, users can view news and announcements arranged in chronological order by date.

NEWS & ANNOUNCEMENT ✕

State level launch of Digital Hemoglobinometer under Anemia Free India Program
6 Sept 2023

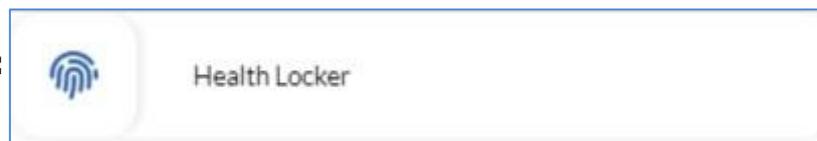
HMIS is the pivot of all health programs - Shri Sanjay Kumar Singh
9 Aug 2023

Deputy Chief Minister cum Health Minister inaugurated the Sarvajan Dava Sevan (MDA) campaign to be started in 24 districts of the state
1 Aug 2023

Two day onsite training workshop started under National Mental Health Program
1 Aug 2023

State level review cum planning workshop on anemia free India concluded
1 Aug 2023

Health Locker:



In the Health Locker tab, there are two sections. The first section contains a list of encounters, showcasing all consultation sessions for users to review. The second section comprises a list of prescriptions, displaying prescriptions written by the doctor.

LIST OF ENCOUNTERS

DATE	FACILITY	DOCTOR / SERVICE	VIEW
No data found.			

LIST OF PRESCRIPTIONS

DATE	DOCTOR	FACILITY	VIEW
No data found.			

Bihar Health Application Visionary Yojna for All

🔍 Search Blood Bank:



Search for a Blood Bank: Users can find available blood banks, check the types of blood in stock, and access contact details such as phone numbers or email addresses. The information will also include the distance from the user's location and specify whether the blood bank is private or government owned.

SEARCH BLOOD BANK
✕

Select Hospital
▼

Search 🔍

Blood Centre Tapashya Hopewell Hospital

Tapashya Hopewell Hospital, Yadopur Road, Lakhpatiya More, Gopalganj, Gopalganj, Bihar

✉ tapashyafoundation@gmail.com

☎ 9431893100

Available : B+VE : 4, O+VE : 2

Not Available: AB-VE : 0, AB+VE : 0, A-VE : 0, A+VE : 0, B-VE : 0, OH-VE : 0, OH+VE : 0, O-VE : 0

PRIVATE

115.0 KM

S.R. Hospital

SR Hospital & Research Centre, BH.Colony near Tej Naryan Cmplx, Patna 800026, patna, Patna, Bihar

✉ srhospital@gmail.com

☎ 7480094721

Available :

Not Available: AB-VE : 0, AB+VE : 0, A-VE : 0, A+VE : 0, B-VE : 0, B+VE : 0, OH-VE : 0, OH+VE : 0, O-VE : 0, O+VE : 0

PRIVATE

9.2 KM

Regional Blood Centre, Dmch, Darbhanga

Regional Blood Bank, Darbhanga Surgery Building (Ground Floor) DMCH Campus, Laheriasarai Darbhanga, Darbhanga, Bihar

✉ dmchdarbhanga@gmail.com

☎ 9470003249

Available :

Not Available: AB-VE : 0, AB+VE : 0, A-VE : 0, A+VE : 0, B-VE : 0, B+VE : 0, OH-VE : 0, OH+VE : 0, O-VE : 0, O+VE : 0

GOVT.

99.8 KM

Regional Blood Centre, Dmch, Darbhanga

Regional Blood Bank, Darbhanga Surgery Building (Ground Floor) DMCH Campus, Laheriasarai Darbhanga, Darbhanga, Bihar

✉ dmchdarbhanga@gmail.com

☎ 9470003249

Available :

Not Available: AB-VE : 0, AB+VE : 0, A-VE : 0, A+VE : 0, B-VE : 0, B+VE : 0, OH-VE : 0, OH+VE : 0, O-VE : 0, O+VE : 0

GOVT.

99.8 KM

Bihar Health Application Visionary Yojna for All

About Bhavya:

In this section, users can learn about Bhavya and its scope in Bihar health department.



BHAVYA - Bihar Health Application Visionary Yojana for All

S.K
BHAVYAID: BEA33AQ0493

[Download PDF](#)



About BHAVYA

The State of Bihar follows the principle of 'The First Wealth is Health' as the health and welfare of the citizen is of prime importance to the State.

The state has taken into cognizance that digital health ecosystems have become increasingly relevant for maximizing institutional productivity and for increasing accessibility of public healthcare for beneficiaries. The state envisions to transform the landscape of healthcare service provisioning (at community level) and management of hospitals (at facilities level) through an ambitious digitization project named BHAVYA (Bihar Health Application Visionary Yojana for All).

Hospital Information Management System (HIMS) is being implemented across all the healthcare facilities in the state through the BHAVYA portal. In addition, the portal has offline friendly mobile interfaces for HSC and for ASHA. Government of Bihar envisions a seamless interconnected healthcare service provisioning platform to harness the IT revolution, which is consistently evolving at a fast pace.

The Aim of BHAVYA

The Bihar Health Digital Transformation through BHAVYA is aimed at improving public healthcare by enhancing:



Awareness
Information Access



Accessibility
Healthcare Service Provisioning through Digital



Availability
Round the Clock Availability of Healthcare Services



Affordability
Cost Optimization to increase affordability of access to Healthcare Services



Appropriateness
Assured Quality and Continuity of Healthcare

BHAVYA Project Objectives

The above-mentioned aim of Bihar Digital Health Transformation may be achieved through BHAVYA by meeting the following objectives :

1. Automation of basic Medical Screening Services and Community Health Initiatives
2. Access to Professional Medical Advice and Emergency Services 24-by-7 Closest to Population
3. Population Health Monitoring and Support
4. Seamless Referrals and Transfers through all levels of care
5. Paperless System enabling patients to move to any institution without carrying anything
6. Availability and Access of Medical and Support Professionals
7. Standardize Workflows and Service across State Health System
8. Performance Management across Institutions, Human resource, Devices and Clinical Outcomes
9. Integrated and Interdependent Administrative and Clinical Functions
10. Data availability at all levels for Transparent and Effective Decision-Making and Governance

BHAVYA Salient Features

To achieve the above-mentioned objectives, BHAVYA portal will function as a centrally connected system for provisioning healthcare services across the state of Bihar. Some key features of BHAVYA are listed as under :

1. Integrated Hospital Management Modules
The BHAVYA will provision HIMS (Hospital Information Management System) with following modules -

Registration Management	Appointment Management	Billing Management
Doctors Desk (OPD)	Laboratory	Inventory Management
OT Management	Pharmacy Management	Nursing Desk
Casualty / Emergency	Queue Management	MIS Reports
Telemedicine	IPD Management	Imaging and Radiology Integration
Physician Order entry- IP & ER	Medical Records (EHR)	Mobile Apps for Doctor / Registration
Blood Bank	Medico Legal Case / Reports	Quality Management
Housekeeping and Linen & Laundry	Diet Management	Store Management
Roster Management	Leave Management	Dialysis Management

2. Inter-Connected Services
The BHAVYA will offer inter-connected services, which include -

1. ASDM Services
2. RCH
3. Drug Supply Chain Management
4. Human Resource Management
5. 102 & 104 Call Centres
6. Routine Immunization and NCD

3. Supporting Applications
In addition to this portal, the following supporting application will also be developed and integrated to BHAVYA portal:

1. Dashboard
2. HSC Application
3. ASHA Application
4. Learning Management System (LMS)

BHAVYA Benefits to Citizens



Online Appointment
Book Appointment with a doctor deputed at a facility within the state anytime and anywhere



Check Bed Availability
Check Availability of Hospital IPD Beds in facilities anytime and anywhere



Find Nearest Hospitals
Locate healthcare facilities across the state and browse services available at that facility



View Health Records
Access Electronic Health Records (EHR) online Book Appointment with a doctor deputed at a facility within the state anytime and anywhere



Provide Feedback
Give feedback on any facility / healthcare professional dealing with public health

Help



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BHAVYA - Bihar Health Application Visionary Yojana for All (Citizen Health Portal)

Overview:

- Digital health initiative for transforming healthcare in Bihar.
- Implements Hospital Information Management System (HIMS) for seamless connectivity.

Aim:

- Enhance awareness, information access, and accessibility to public healthcare.
- Improve healthcare service provisioning, availability, affordability, and appropriateness.

Objectives:

- Automate basic medical screening services and community health initiatives.
- Provide 24/7 access to professional medical advice and emergency services.
- Monitor population health and support.
- Enable seamless referrals and transfers at all levels of care.
- Establish a paperless system for patient mobility.

Key Features:

- **Integrated Hospital Management Modules:**
Registration, appointment, billing, pharmacy, telemedicine, etc.
- **Inter-connected Services:**
ABDM, RCH, drug supply chain management, human resource management.
- **Supporting Applications:**
Dashboard, HSC, ASHA, Learning Management System (LMS).

Citizen Benefits:

- **Online Appointment:**
Book appointments with doctors within the state.
- **Check Bed Availability:**
Monitor the availability of hospital beds in real-time.
- **Find Nearest Hospitals:**
Locate healthcare facilities and browse available services.
- **View Health Records:**
Access Electronic Health Records (EHR) online.
- **Provide Feedback:**
Share feedback on facilities and healthcare professionals.

Quick Links:

In the Quick Links tab, users can find links related to other health organizations such as ABHA, Ministry of Health and Family Welfare, Government of India, State Health Society, Bihar, and more. Upon clicking, users will be directed to the respective links.



गर्भावस्था के दौरान खान-पान

राज्य स्वास्थ्य समिति, बिहार

हर रोज़
चावल-रोटी-दाल-साज

सप्ताह में 2-3 बार
मछली-दूध-अण्डा

हरि पत्तेदार सब्जियाँ
फल

साम-ही गर्भ के वीधे गह्वीने से आयुन की एक मोती तब के निचाय की दो मोती प्रतिदिन गर्भ के दौरान एवं प्रसवोपरान्त छः माह तक ली।
पोष्टिक व संतुलित आहार एवं आवश्यक आराम गर्भावस्था में अतिरिक्त आहार लेने की आवश्यकता है।

QUICK IMPORTANT LINKS

→ Create Ayushman Bharat Health Account - ABHA https://abha.bhavyabiharhealth.in/	→ State Health Society, Bihar http://shs.bihar.gov.in/
→ Health Department, Govt of Bihar https://state.bihar.gov.in/health/CitizenHome.html	→ Ministry of Health and Family Welfare, Govt of India https://main.mohfw.gov.in/
→ Information of Yoga https://yoga.ayush.gov.in/	→ National Organ and Tissue Transplant Organization https://notto.mohfw.gov.in/
→ National Policy for Rare Diseases https://main.mohfw.gov.in/documents/policy	→ RASHTRIYA AROGYA NIDHI https://main.mohfw.gov.in/major-programmes/poor-patients-financial-assistance/rashtriya-arogya-nidhi

Logout: Clicking on the button allows users to log out from their profiles.

Bihar Health Application Visionary Yojna for All

Summary:

- ☞ Efficiently book consultations and access health features on the Citizen Portal.
 - ☞ Enter the URL in Chrome for portal access.
 - ☞ Sign-up by entering details and verifying OTP.
 - ☞ Manage personal profile and add emergency contacts and family members.
 - ☞ Navigate the home page to request appointments with preferred details.
 - ☞ Confirm, proceed, and print appointment details or cancel as needed.
 - ☞ View news and announcements chronologically.
 - ☞ Explore Bhavya's benefits in the health process in the "About Bhavya" section.
 - ☞ Search for blood banks, check blood types, and access contact details.
 - ☞ Access quick links related to health organizations and log out as needed.
-
- ☞ Easily log in multiple times using the mobile number and OTP
 - ☞ User Workflow Process Chart:

